



FIRST REHABILITATION RESOURCES, INC.
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FOR IMMEDIATE RELEASE
January 31, 2014

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FIRST REHABILITATION RESOURCES, INC. APPLYING FOR URAC CASE MANAGEMENT ACCREDITATION

Laurel, Maryland – First Rehabilitation Resources, Inc. announced today that it is in the process of applying for Case Management Accreditation from URAC, a Washington, DC – based health care accrediting organization that establishes quality standards for the health care industry. URAC’s Case Management Accreditation standards require companies to establish a process to assess, plan and implement case management interventions.

“By applying for the accreditation under URAC’s Case Management standards, we can demonstrate to various stakeholders a commitment to quality case management processes,” said Janet Dayhoff, President of First Rehabilitation Resources, Inc.

First Rehabilitation Resources, Inc. is a Medical and Vocational Case Management Company with over 22 years of demonstrated expertise in the areas of State Workers’ Compensation and Federal Longshore, short- & long-term disability, liability, FMLA, trauma response and medical malpractice. Quality, cost-effective services are delivered to insurance companies, TPAs, municipalities, self-insured corporations, law firms, case management networks, and individual families.

“By choosing to seek URAC Case Management Accreditation, First Rehabilitation Resources Inc. has displayed leadership through a commitment to quality and accountability”, said William Vandervennet, URAC Chief Operating Officer.

URACs Case Management Accreditation standards address approaches to ensuring appropriate patient protections have been established, such as policies for confidentiality of patient information, informed consent, dispute resolution and other issues. The standards cover staff structure and qualifications, quality improvement, information management, oversight of delegated functions, ethics, complaints, and the case management process.

URAC, an independent, nonprofit organization, promotes health care quality through its accreditation, education, and measurement programs. URAC offers a wide range of quality benchmarking programs and services that keep pace with the rapid changes in the health care system and provides a symbol of excellence for organizations to validate their commitment to quality and accountability. Through its broad-based governance structure and an inclusive standards development process, URAC ensures that all stakeholders are represented in establishing meaningful quality measures for the entire health care industry. For more information, visit <http://www.urac.org>.

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